



Letter of Comfort,

We are writing to provide assurance regarding the services offered by The ReConnect Programme as an Alternative Provision partner.

The ReConnect Programme is committed to delivering high-quality, safe, and tailored provision for young people referred to us by schools, academies, PRUs, and local authorities. Our work is designed to re-engage students in education, build resilience, and develop both academic and vocational skills in line with their Education, Health and Care Plan (EHCP) outcomes or individual learning needs.

This letter of comfort is intended to support your school in having confidence that:

- **Safeguarding:** All staff and tutors employed or contracted by The ReConnect Programme undergo enhanced DBS checks, receive regular safeguarding training, and follow the most up-to-date statutory guidance, including *Keeping Children Safe in Education 2024*. We have a Designated Safeguarding Lead (DSL) and deputies in place.
- **Policies & Procedures:** We operate under a robust suite of policies, including safeguarding, health & safety, risk assessment, behaviour and attendance, and GDPR compliance. Copies of these are available on request.
- **Curriculum & Outcomes:** Our provision is mapped to the national curriculum where appropriate and linked to qualifications such as Functional Skills, GCSEs, AQA Unit Awards, and vocational skills pathways. We provide regular progress reporting to schools, parents, and local authorities.
- **Quality Assurance:** Our provision is monitored through ongoing internal quality assurance processes, including lesson observations, learner feedback, and impact reporting. We work in partnership with schools to ensure that provision complements and supports each pupil's wider learning pathway.
- **Duty of Care:** We accept our duty of care for all students while in our provision and operate clear safeguarding, reporting, and emergency procedures. We ensure a safe, inclusive, and supportive environment for all young people.

We are confident that The ReConnect Programme meets the highest standards of alternative provision practice and will work with you in partnership to secure positive outcomes for your pupils.

If you require further information or documentation, please do not hesitate to contact us.

Yours sincerely,

The ReConnect Programme

www.ReConnect1-1.com